

Single Feasible Source Purchase

Title: ITSC UIM Services

Description: The Department of Labor and Industrial Relations (DOLIR) requires services related to their Unemployment Insurance system modernization efforts that are only provided by Information Technology Support Center (ITSC). ITSC is a unique national collaboration of the Center for Employment Security Education Research (CESER), the National Association of State Workforce Agencies (NASWA), and the United States Department of Labor (USDOL). ITSC serves as the national clearinghouse of technical information and is the sole knowledge repository for UI agencies throughout the United States. The services required by DOLIR include the following:

- 1) Ongoing, full-spectrum project UI IT Modernization Advisory Assistance;
- 2) Mississippi, Rhode Island, Maine (MRM) Consortium Collaboration and Coordination;
- 3) Quick Wins Process Analysis and Recommendations.

These services are proprietary and only available from ITSC. As a result, this meets the proprietary criteria for a single feasible source pursuant to RSMo 34.044.

Agency: Department of Labor and Industrial Relations

Supplier: ITSC

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